

HYATT REGENCY AUSTIN

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CARE & CLEANLINESS COMMITMENT

ARRIVAL EXPERIENCE

- Social Distance with Floor Decals
- Mobile Check In & Check Out
- Keyless Entry Through Mobile Phone
- Hand Sanitizer Available at Check-In
- Sanitized Key Cards & Pens
- Cashless Hotel Operation

GUEST ROOM

- Housekeeping Service Available Upon Request
- Use of Personal Protective Equipment and Gloves
- Utilization of Hospital Grade Disinfectants
- Contactless Guest Request

OUTLET DINING EXPERIENCE

- Social Distance Seating & Floor Decals
- High Touch Areas Sanitized Frequently
- Tables & Chairs Sanitized Between Each Seating
- Hand Sanitizer Available for Guests
- QR Code Menus | Mobile Dining Options



PUBLIC SPACE

- Four Individuals Per Elevator
- Touchless Hand Sanitizer Stations
- Daily Deep Cleaning of Public Space
- High Touch Areas Sanitized Frequently

FACE COVERINGS

Requested for all vaccinated guests.

Required for all colleagues, regardless of vaccination status, and all unvaccinated guests.

Masks are to be worn everywhere inside the hotel with the exception of guest rooms.

MEETINGS & EVENTS

- Safety & Wellbeing Signage
- Touchless Entry to Event Spaces
- Personalized Plated Service
- Set-Ups Supporting Social Distance Guidelines
- Hand Sanitizer Available for Guests
- High Touch Areas Sanitized Frequently
- Equipment Sanitized in Between Each Use